



Riverside County
Public Health

Susan D. Harrington, M.S., R.D., Director
Cameron Kaiser, M.D., Public Health Officer

August 13, 2015

Dear Birth and Death Registration Customer,

Currently the Riverside County Department of Public Health, along with several other counties and many states, are experiencing an unprecedented shortage of security bank note paper on which birth and death certificates are printed.

Due to this shortage, effective August 17, 2015 we are temporarily limiting all requests for certified copies of birth and death certificates to three copies per registered event until the supply of bank note can be replenished. The Riverside County Department of Public Health is diligently working to obtain a replacement supply of bank note that satisfies the legal requirements for document security. We anticipate suitable paper will be available within the next three to four months.

If you mailed a request for more than three copies, we will be processing your request and issuing three copies. You will receive a refund for the remaining balance in 6 to 8 weeks.

We sincerely apologize for this inconvenience. In the meantime, please refer requests for additional certified copies to the State Office of Vital Records. Ordering information and processing times are available on the State of California's website at: <http://www.cdph.ca.gov/certlic/birthdeathmar/pages/certifiedcopiesofbirthdeathrecords.aspx>

If you have any questions, please don't hesitate to contact Wayne R. Harris, Chief Deputy Registrar, at 951.358.5261.

Sincerely,

Cameron Kaiser, M.D.
Public Health Officer